

 Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652	
		Revision	6	
		Effective Date	2020/08/25	
		Specification	240-105658000	
Category 2: Quality Requirements		Deliverables to be evaluated indicator = 1	Weights	
SECTION A : Quality Management System Requirements ISO 9001 (Option 1) Valid certification of Quality Management System by an ISO accredited body				
		Apply (Yes=1)	25%	
A.1 Product / Service Scoping on ISO 17043 certificate is defined and relevant		1		
A.2 Certificate by Approved and Authorized certification authority		1		
A.3 Certification Authority has Recognized International Accreditation		1		
A.4 Validity (expiry date) of certificate		1		
Section A Score		4		
SECTION A : Quality Management System Requirements ISO 9001 (Option 2) Objective evidence of documented QMS that is not certified but complies with ISO 9001				
		Apply (Yes=1)		
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1		
Sub-Section A Score Option 2		1		
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)				
		Apply (Yes=1)	25%	
B.1 Documented information for defined roles, responsibilities and authorities		1		
B.2 Documented information for Control of Externally Provided Processes, Products and Services		1		
B.3 Verifiable proof of documented information for the customer satisfaction survey conducted on the		1		
B.4 Verifiable Proof of successful execution/ history similar sizes project in an industrial environment not > 2 years		1		
Section B Score		4		
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)				
NB! Draft Contract/Project Quality Plan has important QA deliverables		Apply (Yes=1)	20%	
Section C Score		1		
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005 & 240-105658000)				
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		Apply (Yes=1)	20%	
		1		
Section D Score		1		
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here				
		Apply (Yes=1)	10%	
E.1 Form A is completed and signed.		1		
E.2 Documented information for the release of product and service (Verification of conformity that the requirements will be met)		1		
E.3 Documented information for control of nonconforming outputs(Product/service) and including handling of customer complaints Clause 8.7 of ISO 9001:2015		1		
E.4 Risk Management Contingency Plan(List all Risks associated with delivering the scope of work, what actions		1		
Section E Score		4		
NAME OF ESKOM REPRESENTATIVE		Risk and Assurance		
DATE ISSUED		27/03/2024		
PROJECT: TENDER TITLE		PROFICIENCY TESTING FOR COAL SAMPLES FOR LETHABO		
SIGNATURE				